

# Ombudsman Caseload

## Summary

February 8, 2008 to May 16, 2008

<b>Open and Closed:</b>			<b>Open and Closed:</b>		
<b>Active</b>			<b>Info Only</b>		
Open Cases:	24	55%	Open Cases:	1	3%
Closed Cases:	20	45%	Closed Cases:	32	97%
Total:	44		Total:	33	

<b>Case Outcomes:</b>			<b>Case Outcomes:</b>		
<b>Active</b>			<b>Info Only</b>		
Referral Resolved:	8	18%	Referral Resolved:	5	15%
Referred to Others:	3	7%	Referred to Others:	11	33%
Referent Satisfied/Cancelled:	5	11%	Referent Satisfied/Cancelled:	5	15%
Non-jurisdiction Referral	2	5%	Non-jurisdiction Referral	9	27%
Inappropriate Referral:	2	5%	Inappropriate Referral:	2	6%
Pending/Ongoing Case	24	55%	Pending/Ongoing Case	1	3%
Total:	44		Total:	33	

<b>Classification:</b>			<b>Classification:</b>		
<b>Active</b>			<b>Info Only</b>		
Advocacy/Legal Issues:	0	0%	Advocacy/Legal Issues:	3	9%
Behavioral Health Needs:	0	0%	Behavioral Health Needs:	4	12%
Case Management:	4	9%	Case Management:	0	0%
Educational Needs:	3	7%	Educational Needs:	1	3%
Medical/Dental Services:	0	0%	Medical/Dental Services:	1	3%
Parent/Caregiver Services:	4	9%	Parent/Caregiver Services:	0	0%
Permanency/Reunification:	4	9%	Permanency/Reunification:	0	0%
Placement Issues:	8	18%	Placement Issues:	2	6%
Safety/Supervision Issues:	0	0%	Safety/Supervision Issues:	1	3%
CPS Cases:	16	36%	CPS Cases:	1	3%
TPR Cases:	0	0%	TPR Cases:	1	3%
Other Issues:	5	11%	Other Issues:	19	58%
Total:	44		Total:	33	

<b>Status of Child:</b>			<b>Status of Child:</b>		
<b>Active</b>			<b>Info Only</b>		
Child in Custody:	27	61%	Child in Custody:	8	24%
Non-custodial Child:	15	34%	Non-custodial Child:	22	67%
Child in Relative Care:	0	0%	Child in Relative Care:	0	0%
Other:	2	5%	Other:	3	9%
Total:	44		Total:	33	

Referent Relationship: Active			Referent Relationship: Info Only		
Mother	17	39%	Mother	14	42%
Father	4	9%	Father	5	15%
Grandparent	3	7%	Grandparent	0	0%
Relative	3	7%	Relative	4	12%
Friend/Neighbor	1	2%	Friend/Neighbor	4	12%
Child/Youth	2	5%	Child/Youth	3	9%
Foster Parent	6	14%	Foster Parent	0	0%
DCS	4	9%	DCS	0	0%
Service Provider	0	0%	Service Provider	0	0%
Legislator	0	0%	Legislator	0	0%
Non-profit	3	7%	Non-profit	0	0%
Out-of-state	0	0%	Out-of-state	0	0%
Anonymous	1	2%	Anonymous	1	3%
Government Agency	0	0%	Government Agency	1	3%
Others	0	0%	Others	1	3%
Total:	44		Total:	33	

  

Referral Source Active			Referral Source Info Only		
Previous Referral	6	14%	Previous Referral	1	3%
Internet/Website	8	18%	Internet/Website	12	36%
Phone Directory	0	0%	Phone Directory	1	3%
TCCY Staff	2	5%	TCCY Staff	0	0%
DCS Staff	6	14%	DCS Staff	2	6%
Juvenile Court	2	5%	Juvenile Court	1	3%
Legislator's Office	0	0%	Legislator's Office	0	0%
Government Agency	1	2%	Government Agency	1	3%
Non-Profit	6	14%	Non-Profit	1	3%
Advocacy Agency	1	2%	Advocacy Agency	0	0%
Legal Office	0	0%	Legal Office	0	0%
Brochure/Leaflet	1	2%	Brochure/Leaflet	1	3%
Relative/Friend	3	7%	Relative/Friend	2	6%
Others	2	5%	Others	0	0%
Unknown	6	14%	Unknown	11	33%
Total	44		Total	33	